

## Member Complaint Form

### Contact Information

Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Date of complaint submission: \_\_\_\_\_

### Details about your complaint

Provide a brief description of your complaint. Write down the events leading to it in the order in which they happened. Include specific dates, times, individuals you dealt with and the actions you took. (Attach additional sheets as required)

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What would you like to see done? What is your proposed solution?

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Please complete the form and email at [info@koreancu.com](mailto:info@koreancu.com) or mail, fax, or bring the completed form to our CU.

Attention: Member Complaint Officer

Mailing address: 180 Steeles Ave. West #3 Thornhill ON. L4J 2L1

Fax number: 905-889-9995